



Sunshine Coast Pet Resort

Easter 2009

(April 10 - April 13)



Booking

For your convenience, the easiest way to make your booking for Easter, or any other holiday, is via the www.1300catdog.com website. You will receive notification of your booking within 48 hours.

Paying

To confirm your pet's holiday for the above period, full payment is required by 28 February 2009. Should you miss payment, unfortunately your booking will be cancelled and AUTOMATICALLY lost. There are no exceptions.

Please call our Customer Service Centre on **1300 CAT DOG** to find out the amount owing as your invoice will not be posted.

For you to pay easily we have 4 options: by credit card over the phone, cash or direct credit to our bank account (**BSB 084484 A/C 791628012**) or send your cheque in the mail to: **PO BOX 59, Buderim, QLD 4556**.

Your copy of the invoice will be available for you on check-in. Your account will have a 15% surcharge applied for the days from 10 April to 13 April inclusive (total 4 days). This is for the boarding component only (i.e. not FunTime or other charges) and will be displayed on your invoice as Surcharge.

The following table shows the daily surcharge for each accommodation type. The 10% Seniors or long term discounts will apply to accommodation only AFTER the surcharge has been added.

Accommodation Options

RATES per calendar day	1 Guest	Surcharge for Easter	2 Guests	Surcharge for Easter
Standard Dog	\$21	\$3.15	\$36	\$5.40
Golden Paw Lounge	\$35	\$5.25	\$63	\$9.45
Deluxe	\$42	\$6.30	\$75	\$11.25
Standard cat	\$15	\$2.25	\$25	\$3.75
Lounge Cat	\$15	\$2.25	\$25	\$3.75
Executive Cat	\$17	\$2.55	\$28	\$4.20
Suite Cat	\$19	\$2.85	\$30	\$4.50

Getting To Us

For your convenience the air-conditioned Resort Shuttle operates **Thursday 9 April & Monday 13 April**.

Checking-in and Checking-out

You are able to check-in and check-out any time from 7.30 am to 5.30 pm 7 days a week, HOWEVER the LAST DAY for checking-in is: **Thursday 9 April**.

We are CLOSED for arrivals and departures on the following days: **Friday 10, Saturday 11, Sunday 12 April**. We are open from **12 noon Easter Monday April 13**.

Should you need a special check-in or check-out on a day that our reception is closed, there is a \$20 service fee. Please pre-organise this (with a specific time in mind) by calling our Customer Service Centre on **1300 CAT DOG** or sending an email to bookings@1300catdog.com

Extra Fun

You are welcome to add any extra FunTime activities, including FunTime Upgrade Packages at check-in and the account for these can be settled at that time.

For Your Peace of Mind

You are very welcome to visit your pet during its holiday.

If You Change Your Mind

Should your circumstances change and **YOU** need to cancel your pet's holiday after 28 February, we are happy to offer you a credit less a \$50 booking fee. This credit will be kept for a future pet holiday. Unfortunately we are unable to offer you a refund or credit, should you pay for your pet's holiday and then don't check-in your pet, or if your pet checks-out early.

Our Grooming Policy

All our guests staying more than 4 calendar days must pay a \$10 bathing fee.

